LEGISLATIVE AUDIT COMMISSION



Review of Department of the Lottery Year Ended June 30, 1997

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FINDINGS/RECOMMENDATIONS - 4

ACCEPTED - 2 IMPLEMENTED - 2

REPEATED RECOMMENDATIONS - 2

PRIOR AUDIT FINDINGS/RECOMMENDATIONS - 6

This review summarizes an audit of the Department of the Lottery for the year ended June 30, 1998, filed with the Legislative Audit Commission February 24, 1999. The auditors conducted a financial and compliance audit, and they expressed a qualified opinion on the agency's financial statements. The report stated that insufficient audit evidence exists to support the Department's disclosures with respect to the year 2000 issue. "... Because of the unprecendented nature of the year 2000 issues, its effects and the success of related remdiation efforts will not be fully determinable until the 2000 and thereafter. . . .the financial statements referred to above present fairly, in all material respects, the financial position of the Illinois Department of the Lottery. . . ."

The Illinois State Lottery Act established the Illinois State Lottery Division within the Department of Revenue. The purpose of the division was to implement and establish within the State of Illinois a lottery to be operated by the State, the net proceeds of which are used for the support of the State's General Revenue Fund and, effective during FY86, the Common School Fund. In July 1986, the Lottery was separated from the Department of Revenue and established as the Department of the Lottery.

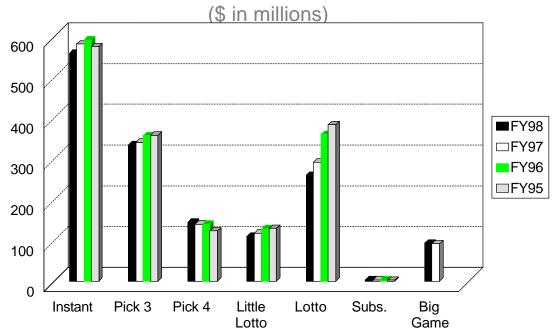
For the one-year period under review Lori S. Montana served as Director of the Department. She was appointed to the position of Director in March 1997.

The number of employees at June 30 of the following years was:

	1998	1997
Lottery Control Board	4	5
Administrative, Financial, & Marketing	232	238
Electronic Data Processing	48	53
TOTAL	280	291

Ticket Sales and Commissions

Lottery Ticket Sales



The above chart does not include free instant tickets of approximately \$57,775,135 for the year ended June 30, 1998.

Three of the six lottery games realized a decrease in sales in FY98 compared to FY97. Instant sales decreased by \$23.5 million or 4.2% from FY97 to FY98. Little Lotto sales decreased by \$7.7 million or 7%. Lotto sales decreased \$32.2 million or 12.4%. Pick 3 sales increased \$3.9 million or 1.1%. Pick 4 increased \$5.5 million or 3.8%. The Big Game increased \$1.4 million or 1.5%. Overall, sales receipts in FY98 were \$1,516,610,882, down \$52.8 million or 3.5% compared to FY97.

Lottery proceeds transferred to the Common School Fund are as follows:

FY98 - \$534 million; FY97 - \$583 million; FY96 - \$603 million; FY95 - \$585 million.

In addition to the prizes and administrative expenses paid from appropriated funds, expenses and prizes are paid from Lottery proceeds in the hands of agents, distributors, and independent contractors. These amounts were:

	FY98	FY97
Commissions deducted by agents, distributors, & independent contractors	\$ 104,822,474	\$ 107,621,385
Prizes paid by agents	578,206,810	599,492,002
TOTAL	\$ 683,029,284	\$ 707,050,390

Expenditures From Appropriations

The General Assembly appropriated a total of \$364, 092,370 from the State Lottery Fund to the Department of the Lottery for the year ended June 30, 1998. Of this amount, \$300,000,000 was for payment of prizes, and \$64,092,370 for the operations of the Department. Appropriated expenditures for payment of prizes (in addition to those paid from lottery proceeds in the hands of agents), increased by \$15,749,101 (from \$242,206,836 to \$226,457,735) from FY97 to FY98. Expenditures for the Department's operations increased from \$59,924,283 in FY976 to \$60,319,006 in FY98, an increase of \$394,723 or .6%. Appendix A provides a summary of the appropriations and expenditures for FY98 and FY97.

Financial Statements

The table appearing in Appendix B presents the balance sheets for the Department. The balance sheet stood at \$1,935,264,427 as of June 30, 1998, compared to \$1,636,635,896 as of June 30, 1997. Appendix C is a summary of net revenues for FY98 and FY97. Net income decreased from \$585,917,292 in FY97 to 535,045,588 in FY98, largely due to a decrease in ticket sales. Revenues decreased from \$1,584,180,882 in FY97 to \$1,541,738,106 in FY98, while at the same time operating expenses increased. Appendix C indicates revenue from unclaimed prizes increased from \$12,968,572 in FY97 to \$23,186,360 in FY98.

Accounts Receivable

Appendix D provides a summary of accounts receivable. Net accounts receivable stood at \$20.1 million as of June 30, 1998 compared to \$17.4 million at June 30, 1997. Of the total accounts receivable, \$2,620,000 is from inactive agents. The Department expects to receive the vast majority of accounts receivable, less \$548,000 for doubtful accounts.

Property and Equipment

Appendix E contains a summary of the property and equipment for which the Department was accountable during the period under review. Property and equipment increased from \$4,799,468 as of June 30, 1997 to \$4,822,373 as of June 30, 1998. Of the \$4,822,373 balance as of June 30, 1998, \$1,620,228 is attributable to automobiles.

Deferred Lottery Prize Winners

Effective July 30, 1985, the State statutes provide that the State Treasurer may, with consent of the Director of the Department of the Lottery, contract to invest in securities which provide payments corresponding to the Lottery's obligation to winners. The State Treasurer transfers annual maturities of investment to the Deferred Lottery Prize Winners Trust Fund to finance installment payments to prize winners. The Lottery vouchers and disburses these installment payments to prize winners. At June 30, 1998, the payments aggregated to approximately \$2,397,933,452 for Lotto, \$57,573,000 for Lotto 7, and \$42,848,000 for instant games. These securities were purchased at discount rates ranging from 5.79% to 10.89%. The present value of these future installments discounted at the rate in effect at the time of purchase was \$1,533,846,144 at June 30, 1998. Shown in Appendix F is a summary of activity in the Deferred Lottery Prize Winners Trust Fund.

Accountants' Findings and Recommendations

Condensed below are the four findings and recommendations included in the audit report. Two of the recommendations were repeated from prior audits. The following recommendations are classified on the basis of information provided by Lori S. Montana, Director, in a letter dated March 18, 1999.

Accepted

1. Comply with requirements that all evaluations be completed on a timely basis. (Repeated-1996, 1997)

<u>Findings</u>: The Department has not performed employee evaluations on a timely basis for approximately 49% of its employees. Twenty-four percent of the evaluations were up to one month late, 8% were one to two months late, and 17% were over two months late. Only 51% were prepared on a timely basis.

Because the evaluations are required prior to satisfactory or superior performance pay increases, untimely completion results in delays in awarding pay increases to deserving persons. Also, without timely evaluations, employees are not made aware of supervisors' assessments of their performance.

Response: Accepted.

2. Continue to develop and maintain a comprehensive policies and procedures manual. (Repeated-1997)

<u>Findings</u>: The Department's policies and procedures manual has not yet been completed. The individual sections of the current manual were written in several different formats and did not contain uniform indexing methods. As of June 30, 1998 updates have been made to many of the sections. The Department has ordered a software package for converting the various sectons into a comprehensive uniform manual. Failure to maintain an updated policies and procedures manual detrimentally affects the training of employees, guidance for existing employees, and maintenance of the Department's internal control.

Response: Accepted.

Implemented

3. Inventory stored records, submit lists of records no longer needed to the State Records Commission, and establish a program for periodic destruction of records no longer needed.

Findings: The Department has not maintained an active, continuing program for the economical and efficient management of the efficient management of the agency's records. Some of the boxes of records are dated 1978. The lack of a program for the efficient management of records has resulted in an overcrowded situation and unsafe working conditions in the warehouse.

Response: Implemented.

4. Require dates on all voucher signatures.

<u>Findings:</u> The Department did not require that the signatures approving vouchers include the dates of approval. Examination of 320 vouchers revealed 171 instances in which the dates of the signatures were missing. Without travel voucher dates, it is impossible to know if travel vouchers are bing timely submitted and whether late payment interest is due. Invoice vouchers not containing dated signatures may be returned by the Comptroller.

Response: Implemented.

Emergency Purchases

The Illinois Purchasing Act (30 ILCS 505/1), which was in effect during the one-year period under review, stated that "the principle of competitive bidding and economical procurement practices shall be applicable to all purchases and contracts ..." The law recognized that there will be emergency situations when it will be impossible to conduct bidding. It provided a general exemption for emergencies "involving public health, public safety, or where immediate expenditure is necessary for repairs to State property in order to protect against further loss of or damage ... prevent or minimize serious disruption in State services or to insure the integrity of State records."

State agencies were required to file an affidavit with the Auditor General for emergency procurements that were an exception to the competitive bidding requirements per the Illinois Purchasing Act. The affidavit was to set forth the circumstance requiring the emergency purchase. The Commission received quarterly reports of all emergency purchases from the Office of the Auditor General. The Legislative Audit Commission was directed to review the purchases and to comment on abuses of the exemption.

During FY98, the Department did not file any affidavits for emergency purchases.

Headquarters Designations

The State Finance Act requires all State agencies to make semiannual headquarters reports to the Legislative Audit Commission. Each State agency is required to file reports of all of its officers and employees for whom official headquarters have been designated

at any location other than that at which their official duties require them to spend the largest part of their working time.

The Department of the Lottery indicated for the period January 1 through June 30, 1997, the Department had 71 employees assigned to locations other than official headquarters.

APPENDIX A

Summary of Appropriations and Expenditures

	FY97	Expen	Expenditures		
	Appropriation	FY97	FY96		
State Lottery Fund					
Personal Services	\$ 8,459,300	\$ 8,437,277	\$ 8,050,351		
Retirement, Pick-up	338,400	331,523	319,600		
Retirement	423,300	422,452	387,238		
Social Security	641,800	626,052	598,951		
Group Insurance	1,208,600	1,062,941	1,012,188		
Contractual Services	26,710,900	26,077,465	24,952,396		
Travel	131,200	117,940	135,625		
Commodities	74,000	53,768	50,235		
Printing	32,000	30,454	26,959		
Equipment	406,400	393,705	245,161		
Electronic Data Processing	3,482,400	3,173,500	3,039,684		
Telecommunications	9,131,800	8,703,479	7,895,746		
Operate Auto Equipment	287,500	283,402	262,897		
Lottery Control Board	10,200	6,401	7,144		
New Lottery Games	11,930,000	10,181,476	11,545,363		
Refunds	50,000	22,448	30,869		
Total Lottery Fund	63,317,800	59,924,283	58,560,407		
Payment of prizes *	320,000,000	242,206,836	229,477,378		
TOTAL	\$ 383,317,800	\$ 302,131,119	\$ 288,037,785		

^{*} Only includes those paid by warrant. Excludes prizes paid by agents and commissions and fees paid to agents, distributors, and independent contractors totaling \$707,050,390.

APPENDIX B

Comparative Balance Sheets at June 30

<u>Assets</u>	FY97	FY96
Cash	\$ 7,094,845	\$ 5,801,197
Locally held fund	1,278,031	2,121,018
Accounts receivable, net	17,554,805	16,213,216
Investments in prize securities, current portion	175,751,581	168,574,239
Investments in prize annuities, current portion	14,006,287	14,100,553
Due from other funds	25,101,414	16,097,192
Deferred agent commissions	88,770	72,150
Inventory	2,843,717	4,774,016
Total assets	243.719.450	227.753.581
Long-Term Assets		
Investments in prize securities	1,325,628,127	1,342,678,653
Investments in prize annuities	65,593,506	74,769,841
Equipment, net of accumulated depreciation	1,694,813	1,823,762
Total long-term assets	1.392.916.446	1.419.272.256
TOTAL ASSETS	\$1,636,635,896	\$ 1,647,025,837
Liabilities & Retained Earnings		
Security prizes payable, current portion	175,751,581	168,574,239
Annuity prizes payable, current portion	14,006,287	14,100,553
Deferred revenue	2,607,364	2,428,012
Accounts payable & accrued expenses	11,398,538	9,879,733
Leases payable-current portion	38,844	· · ·
Accrued prizes payable	11,480,561	10,619,323
Due to State Lottery Fund	469,975	133,148
Other	1,678,868	403.641
Total liabilities & retained earnings	217,432,018	206,138,649
Long-Term Liabilities		
Security prizes payable	1,325,628,127	1,342,678,653
Lease payable	17,762	56,677
Annuity prizes payable	65,593,506	74,769,841
Retained Earnings - Reserved	27,964,483	23,382,017
TOTAL LIABILITIES	\$1,636,635,896	\$ 1,647,025,837

APPENDIX C

Comparative Summary of Net Income

Revenue	FY97	FY96
Ticket sales	\$ 1,569,442,916	\$ 1,582,769,640
Unclaimed prizes	12,968,572	24,446,315
Other revenue	1,925,616	1,948,132
Agent license fee	-	17,730
Uncollectible accounts	(156,222)	<u> </u>
Total Revenue	1,584,180,882	1,609,181,817
<u>Expenses</u>		
Agents commissions & fees	81,136,720	81,765,587
Independent contractors' commissions & fees	19,168,065	19,511,611
Distributors	7,316,600	7,678,801
Other operating expenses	63,228,674	57,626,436
Total Operating Expenses	170,850,059	166,582,435
Prizes	827,413,531	838,967,846
Total Expenses	998,263,590	1,005,550,281
NET INCOME	\$ 585,917,292	\$ 603,631,536

APPENDIX D

Accounts Receivable

	At June 30	
	FY97	FY96
Terminal games Instant games and terminated agents Other	\$ 15,759,000 2,264,000 -	\$ 14,725,000 2,122,000
TOTAL	18,023,000	16,847,000
Less: Allowance for doubtful accounts	594,000	634,000
Net Accounts Receivable	\$ 17,429,000	\$ 16,213,000
Total receivables from inactive agents	\$ 2,249,000	\$ 2,114,000

APPENDIX E

Summary of Property and Equipment

	FY97	FY96
Beginning Balance, July 1	\$ 4,923,876	\$ 4,756,687
Add - Equipment Automobile	323,490 246,236	1,011,469 247,269
Total Additions	569,726	1,258,738
Deductions - Equipment Automobile	508,328 185,806	967,555 123,994
Total Deductions	694,134	1,091,549
Ending Balance, June 30	\$ 4,799,468	\$ 4,923,876

APPENDIX F

Deferred Lottery Prize Winners Trust Fund

	FY97	FY96
Beginning Balance	\$ 133,148	\$ 4,340,669
Add - Transfer from State Treasurer	180,939,060	172,762,682
Deduct -		
Installment payments to prize winners	180,570,047	172,354,702
Transfer to State Lottery Fund	-	4,600,000
Transfer to Audit Expense Fund	14,417	15,501
Ending Balance	\$ 487,744	\$ 133,148